

# REGISTRATION FORM

Thanks for joining our July 18, 2010 Bermuda Cruise on Holland America.  
For speedy registration please complete and return this form to:

**TRAVELEX INTERNATIONAL - Attn: Gwen Coles**  
2061 N Barrington Road  
Hoffman Estates, IL 60169

You may also FAX to 847-882-1212 or email to gwenc@travelexonline.com

A \$200 per person deposit is required at this time to guarantee your reservation.  
2<sup>nd</sup> Deposit of \$300 per person - Due Aug. 15, 2009. 3<sup>rd</sup> Deposit of \$300 per person - Due Feb. 10, 2010  
Final Payment (amount dependent on your cabin type) - Due April 1, 2010

## STATEROOM PREFERENCE – PRICING PER PERSON BASED ON DOUBLE OCCUPANCY

- |   |  |
|---|--|
| <input type="checkbox"/> Category A – Verandah Balcony Suite- \$2,205 | <input type="checkbox"/> Category B – Verandah Balcony Suite - \$2,105 |
| <input type="checkbox"/> Category C – Oceanview Cabin - \$1,585       | <input type="checkbox"/> Category D – Oceanview Cabin - \$1,565        |
| <input type="checkbox"/> Category DA – Oceanview Cabin - \$1,545      | <input type="checkbox"/> Category E – Oceanview Cabin - \$1,505        |
| <input type="checkbox"/> Category I – Inside Cabin - \$1,375          | <input type="checkbox"/> Category K – Inside Cabin - \$1,335           |

Please indicate if you are celebrating a special occasion during this cruise?

Birthday     Anniversary    Date: \_\_\_\_\_

Have you sailed with Holland America before?     Yes     No

Mariner ID#(s): \_\_\_\_\_

## IMPORTANT: PLEASE PRINT YOUR FULL LEGAL NAME AS IT APPEARS ON YOUR PASSPORT.

### PASSENGER # 1

Mr.     Mrs.     Ms.     Miss     Dr.     Rev.

Last Name		First Name		Middle Initial		Nickname	
Birthdate		Age		<input type="checkbox"/> USA Citizenship		Other Citizenship	
Passport #		Expiration Date		Home Tel #		Cell Tel #	
E-Mail Address							

### PASSENGER # 2

Mr.     Mrs.     Ms.     Miss     Dr.     Rev.

Last Name		First Name		Middle Initial		Nickname	
Birthdate		Age		<input type="checkbox"/> USA Citizenship		Other Citizenship	
Passport #		Expiration Date		Home Tel #		Cell Tel #	
E-Mail Address							

Roommate's Name If Not Listed Above: \_\_\_\_\_

- I do not have a roommate and appreciate assistance in finding one. I understand that if one is not available, I will be responsible for the cost of a single accommodation.
- I prefer single occupancy (Rates quoted upon request)

## TRAVELEX INTERNATIONAL

## TRAVEL INSURANCE INFORMATION

Travelex International highly recommends that all travelers purchase a complete travel insurance plan. Rates are dependent on total trip cost and age of traveler:

TRIP COST PER PERSON	AGE						
	0-34	35-59	60-69	70-74	75-79	80-84	Over 85+
\$ 1,001 - \$ 1,500	\$45	\$60	\$75	\$99	\$136	\$161	\$205
\$1,501 - \$2,000	\$61	\$80	\$104	\$142	\$175	\$207	\$263
\$2,001 - \$2,500	\$78	\$100	\$128	\$174	\$214	\$254	\$330
\$2,501 - \$3,000	\$95	\$118	\$154	\$208	\$256	\$297	\$390
Medical Coverage Upgrade	\$10	\$15	\$20	\$25	\$35	\$45	\$55

**Pricing & Coverage Subject to Change**

On plan above: A \$7 service fee will be added to the above rates. Pricing available up to \$100,000. Coverage must be purchased at least 24 hours prior to departure.

When this travel insurance is purchased within 21 days of making the initial trip payment, you also receive:

- Coverage against cruise line, airline or tour operator default. (Not covered for all suppliers)
- Coverage if pre-existing medical conditions force you to cancel or interrupt at trip. Applies to the first \$50,000 of trip cost per person (Limitations apply)
- \$25,000 Flight Guard\* - Coverage for accidental death or dismemberment that occurs while flying.

\*\* Day one is the date the trip payment is received

**FAMILY COVERAGE INCLUDED:** (Available for Essential Expanded only) One child 17 and under will receive coverage at no additional cost for every adult that purchases coverage. Must be related to the primary adult named on the enrollment form.

**OPTIONAL COVERAGE:**

Medical Coverage Upgrade – Valuable additions to increase your coverage limits. The Medical Expense & Emergency Evacuation benefits will be doubled those listed on the Schedule of Benefits. The medical deductible is waived. (See chart of plan cost. Cannot be purchased separately.

Flight Guard – Accidental death or dismemberment coverage up to \$500,000. Coverage for you while flying. Plan Cost: \$9 per \$100,000 of coverage

Car Rental Collision Coverage - \$35,000 in primary coverage! Subject to \$250 deductible. Covers collision damage to a rental car for which the car rental contract holds you responsible. Plan Cost: \$9 per day, per car.

### TRAVEL GUARD PREMIER ESSENTIAL EXPANDED SILVER POLICY

Trip Cancellation	√	Medical Expense Coverage	\$15,000
Trip Interruption	150% of Trip Cost	Emergency Medical Transportation	\$150,000
Trip Interruption – Return Air Only	\$500	Accidental Death & Dismemberment	N/A
Financial Default (when purchased in time frame specified)	√	Flight Guard	Optional
Terrorism	√	Car Rental Collision Coverage	Optional
Pre-Existing Medical Condition (when purchased in time frame specified)	√	Optional Additional Medical	N/A
Trip Delay	\$500	Medical Coverage Upgrade	Optional
Missed Connection	N/A	Emergency Travel Services	√
Baggage & Personal Effects	\$750	Concierge Services**	√
Baggage Delay	\$200	Children 17 or under – no additional cost	One Child Per Adult

**This travel protection must be purchased at the time of deposit or financial default or pre-existing conditions will not be covered.**

Indicate below if you wish to purchase or decline this travel protection. To purchase the travel protection, add the full cost of the travel protection to your deposit check or authorize Travelex International to charge the cost of the travel protection to your credit card along with your deposit. The cost of this travel protection plan is non-refundable.

I / We wish to purchase the insurance and (check one):

- Include payment in full for the insurance with my/our deposit check (Complete info below)

OR

- Authorize Travelex International to charge the full cost of the travel protection plan to the credit card noted under the Credit Card Information along with the deposit

OR

- I/We wish to decline the travel protection and assume any financial loss associated with my travel arrangements

PASSENGER NAME(S)	COVERAGE AMT	AGE	INSURANCE COST
1.			\$
2.			\$
Add Optional Medical Upgrade Coverage If Wanted			
Add \$7 Service Fee			\$ 7.00
<b>TOTAL INSURANCE COST</b>			<b>\$</b>

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**PERFORMANCE GROUP INFORMATION**

Please list the name of your chorus or quartet:

**CREDIT CARD INFORMATION**

Travelex International is authorized to charge the deposit and all payments on account, per the payment schedule to the following credit card,

OR

Travelex International is authorized to charge only the initial deposit. All further payments will be made by check.

VISA    MasterCard    DiscoverCard    American Express

Credit Card #		Expiration Date	Security Code
Name As It Appears on Credit Card		Cardholder's Signature	

**SIGNATURE**

**All information and signature lines below MUST be filled out in order for us to process this application.**

I/We have read and understand this brochure including travel insurance and accept its contents.

Signature(s) of Participant(s)

1.		
2.		
Emergency Contact Name		
Relationship		
Emergency Area Code/Phone #		

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A \$200 per person deposit is required at this time to guarantee your reservation.

2<sup>nd</sup> Deposit of \$300 per person - Due Aug. 15, 2009. 3<sup>rd</sup> Deposit of \$300 per person – Due Feb. 10, 2010

Final Payment (amount dependent on your cabin type) – Due April 1, 2010

<b>Cancellation Penalty Schedule</b>	<b>Holland America Line Penalty</b>	<b>Travelex International Penalty</b>
From Deposit to May 3, 2010	Full Refund	\$ 100 per person
From May 3, 2010 to May 22, 2010	Penalty is Deposit Amount	\$100 per person
From May 23, 2010 to June 19, 2010	50% Penalty	\$150 per person
From June 20, 2010 to July 2, 2010	75% Penalty	\$250 per person
From July 3, 2010 to July 25, 2010	100% Penalty	\$250 per person

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## TERMS & CONDITIONS

**PLEASE NOTE: A valid US passport is required in order to travel on this cruise. Your passport must expire before Dec, 2010.**

**The cost of your tour includes:** cruise only fare, port charges, government taxes and fees, fuel surcharges (subject to change), plus supplemental music activities package.

**Air Transportation:** Air transportation is not included. Travelex International is pleased to assist you with your flights. Air information will be available after 8/26/09.

**Accommodations:** Your accommodations onboard the cruise ship, are based on two people sharing. Each stateroom is equipped with two lower twin beds or one queen bed, private bathroom with shower, hair dryer, refrigerator, safe, TV, telephone, air-conditioning, and spacious closet. Pricing for single occupancy staterooms and 3<sup>rd</sup> and 4<sup>th</sup> person rates in same cabin are available upon request.

**Meals:** All meals on board ship are included. Note that alcoholic beverages, soft drinks, certain snacks and some alternative dining venues are not included. With Holland America's Dining you can eat when you want, where you want, and with who you want! There will be tables blocked for main and late seating at the scheduled times as well as tables set aside for anytime dining for this group. You can dress up one night and go casual the next, plus don't forget there is 24-hour room service. An exclusive cocktail reception will be included one night and a special farewell dinner is planned.

**Sightseeing:** Holland America offers a program of optional shore excursions at your own expense. Tour descriptions and pricing information will be included in your final tour documents or online.

**Shipboard Activities, Services and Entertainment:** On board ship, you can participate in a number of activities completely free of charge. The ship features two swimming pools, a movie theatre, beauty & spa facilities, gift shops, a fitness center, show lounge, a library, and special programs for kids. Limited medical facilities and treatment are available on board the ship. Passengers are advised to bring along any prescribed medicines and all necessary items for comfort.

**Baggage Handling:** Each person is allowed up to two pieces of personal luggage on board, with each piece weighing a maximum of 50 pounds. Please ask your airline if it has different restrictions! All suitcases should be tagged. You should always hand-carry medications, jewelry or other valuables, and important documents.

**Music Activities on Board:** A number of talented coaches and teachers are creating a complete program of music activities for you! There will be a future website with more details on these events – [www.harmonize.com/bermuda](http://www.harmonize.com/bermuda). Your exclusive Harmony in Bermuda package includes workshops, singing in a chorus, music and learning tracks, a custom performance shirt, and participation in the *Harmony at Sea Show* on board the ship – *Plus much more*

**Tour personnel:** A Travelex International professional will provide assistance on the ship. Holland America representatives will also provide their signature customer service

**Taxes:** Port and international departure taxes are included.

**Travel Insurance.** Please refer to the registration form for information regarding travel insurance provided by Travel Guard Insurance. REFER TO THE DESCRIPTION OF COVERAGE IN THE TRAVEL INSURANCE PROTECTION INFORMATION BOOKLET AVAILABLE FROM TRAVELEX INTERNATIONAL WHICH CONTAINS THE COMPLETE DETAILS OF THE POLICY, TERMS, CONDITIONS, AND EXCLUSIONS, INCLUDING PRE-EXISTING CONDITION EXCLUSION AND OTHER APPLICABLE LIMITATIONS. If you have any questions, call Travelex International at 800-882-0499. It is recommended that you purchase the Travel Insurance plan at the time you register for your cruise in order for pre-existing conditions and other benefits to be covered. Travel Protection Insurance is not provided by Travelex International, it is provided by Travel Guard. All coverages pay benefits after any other coverages you may have, including group health plans, Medicare, homeowner's insurance or airline baggage liability allowances.

**The cost of your tour does not include** airline flights, all items of a personal nature, transfers, optional excursions, independent sightseeing, travel insurance (highly recommended), meals not on board the ship, tips to airport porters or ship porters and any other items not mentioned as included. Gratuities to cruise personnel are **not** included.

**Service Charge and Tipping:** A fixed Hotel Service Charge (Gratuity) Charge of \$11 per person, per day will be added to your onboard account. For children ages 3 – 12, a \$5 per person per day charge will be added to your onboard account: there is no charge for children under the age of three. The Holland America crew is encouraged to work together as a service team and compensated by a combination of salary and incentive programs that the service charge supports. If you have any concerns about the service you receive during your cruise, please bring them to the immediate attention of the Holland America reception desk staff on board so that they can address any issues in a timely manner before the cruise is over. Holland America has a structured guest satisfaction program on board designed to handle any concerns raised by guests relating to the service or on board product quickly and efficiently. In almost all cases Holland America is able to come up with a satisfactory solution to any issues which are raised and make sure you can focus on enjoying their cruise vacation. In the unlikely event Holland America cannot satisfactorily resolve the issues through their guest satisfaction program, you will be able to adjust the service charge according to the level of inconvenience you feel you have experienced. Holland America's clear priority is to have the opportunity of resolving the issue, when it happens, to everyone's complete satisfaction. Unlike other ships in the cruise industry, there is no required or recommended tipping on Holland America Line Ships for services that are generally rendered to all guests. However, all Holland America staff is encouraged to "go the extra mile," and so they are permitted to accept discretionary cash gratuities from guests who wish to acknowledge exceptional or outstanding service from particular staff members. In other words, for service that is generally rendered to all guests, there is genuinely no need to tip, but please feel free to do so if you have a desire to acknowledge particular individuals. Certain staff members provide optional services on an individual basis to some guests. We encourage those guests to acknowledge good service from these staff members with appropriate gratuities. For example, for guests using concierge and butler services, we recommend they consider offering a gratuity commensurate with services rendered. For other optional services such as bar service, a gratuity of 15 percent is automatically added to the guests' onboard account.

**Reservations and payments.** To make reservations for this cruise, complete the Registration Form and return it as indicated. Reservations cannot be accepted over the telephone. Payments are due as follows: Deposit of \$200 per person with at the time you register. a second deposit of \$300 per person is due on August 15, 2009. Note that this cruise will sell out quickly so you are encouraged to sign up by August 15, 2009 to have the best opportunity to get your first choice of stateroom. A third payment of \$300 per person is due February 10, 2010 and final payment (amount is dependent on your cabin type) is due by April 1, 2010. You are welcome to make additional payments at any time. Please work the details out with Gwen at Travelex.

**Cancellations & Refunds.** Travelex Int'l must receive notice of cancellation in writing. Penalties are per person and will be based on the date of receipt, as follows:

Cancellation Penalty Schedule	Holland America Line Penalty	Travelex International Penalty
From Deposit to May 3, 2010	Full Refund	\$100 per person
From May 3, 2010 to May 22, 2010	Penalty is Deposit Amount	\$100 per person
From May 23, 2010 to June 19, 2010	50% Penalty	\$150 per person
From June 20, 2010 to July 2, 2010	75% Penalty	\$250 per person
From July 3, 2010 to July 18, 2010	100% Penalty	\$250 per person

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**The above penalties apply to the cost of the tour arrangements. IT IS HIGHLY SUGGESTED THAT THE PARTICIPANTS PURCHASE TRAVEL INSURANCE,** for protection against loss in case of illness, or illness while abroad. Travel Guard International offers the most comprehensive insurance policies, and brochures are available through Travelex International.

Please allow four to six weeks for processing of refunds. Refunds will be returned in the same form in which payments were received, i.e., payments made by check will be refunded via check to the person or organization that made the payments, and payments charged to a credit card will be refunded via a credit back to the same credit card.

**Credit card payments.** Visa, MasterCard, Discover or American Express credit cards can be accepted for the deposit and/or scheduled payments, provided that the request to charge is indicated on the Application Form. The deposit charge will be processed shortly after receipt of your application. Subsequent payments will be charged in keeping with the payment schedule as outlined above.

**Documentation:** U.S. citizens need a valid passport for this cruise. Your passport must be valid through Dec, 2010. If you are not a U.S., please contact Travelex International for your special requirements.

**Travel documents:** Your Holland America Cruise Documents will be forwarded to you approximately 20 days prior to departure.

**Membership:** In order to ensure congenial membership, Travelex International reserves the right to accept or reject any person as a tour participant and to expel from the tour any participant whose conduct is deemed incompatible with the interest of the tour group. Travelex International reserves the right to accept or reject as a tour member any person whose physical condition or general deportment impedes the progress of the tour or affects the rights, welfare or enjoyment of other passengers.

**Clothing suggestions:** Cruising gives you the freedom to dress up or dress down. In a nutshell, resort casual attire is always appropriate. Simple slacks, shirts, skirts and sundresses are all good choices for dinner. And while t-shirts, shorts and sandals are permitted in our casual restaurants all day, they are not allowed in the more formal restaurants at dinner. For those who love to dress up, there are optional formal evenings in one of the main dining rooms on every cruise. But remember, dressing up is optional, never mandatory. We encourage you to pack an extra sweater, comfortable walking shoes, prescription medicines in original containers and an extra pair of glasses or contact lenses. Carry valuables and medication with you at all times or use the safe in your stateroom. And be sure to bring a spare overnight bag because all suitcases are collected the night before the ship returns to New York.

**Responsibility:** The tour outlined herein has been contracted with Holland America Line. The ship's registry is the Bahamas. Travelex International acts only as agent on behalf of each individual participant in making arrangements for this tour with the tour operator. The tour operator and/or its various contractors/agents will be responsible for supplying the services and accommodations outlined in the brochure as constituting the tour, except to the extent that such services cannot be supplied, wholly or partially, owing to circumstances beyond its control. In such cases, the tour operator will use its best efforts to supply alternative services and accommodations, and no refunds will be granted provided that the alternatives are comparable to the original services and accommodations included in the tour costs. Travelex International and the tour operator, along with their agents, sponsors, organizers and employees shall not be responsible for any injury, loss, damage, accident, delay, irregularity or expense arising from strikes, weather, sickness, acts of war or terrorism, governmental restrictions or regulations or from any act or omission on the part of any individual or company furnishing transportation, accommodations or any other services to the tour participants; nor shall Travelex International and the tour operator be responsible for any injuries, death, damages, loss or delay in any means of transportation or by reason of any event beyond its actual control.

**Special notes:** The tour costs as indicated in this brochure are based on projected tariffs for cruise, transfers, and/or suppliers to be used, and on a total of 140 passengers traveling together. If the projected tariffs increase and/or if there is a smaller group than anticipated, Travelex International has the right to make an adjustment in the final tour cost. Travelex International and/or the tour operator reserve the right, prior to departure, to change the tour dates or to otherwise alter the itinerary, if circumstances require. In case of insufficient participation, Travelex International may cancel the tour and refund the participants in full. If available, Travelex International will offer an alternative trip, which the participants may accept or reject.

**Notice:** This notice constitutes part of your contract for travel related services with Travelex International. Travelex International acts only as an intermediary between you and the actual supplier of travel related services by arranging and collecting for reservations or booking of air and ground transportation, lodging, meals, tours, cruises, etc. Travelex International does not supply such services itself and shall not be responsible for breach of contract or any intentional or careless act or omission on the part of the actual supplier which results in any loss, damage, delay, or injury to you, your traveling companions or other members of your group. For international tours, prices in US Dollars reflect the currency conversion at time of publication, and final price is subject to change based upon current currency rate. Further, you agree to assume complete and full responsibility for, and hereby release Travelex International from, any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destination, during the length of the proposed travel. You also agree that Travelex International shall not be responsible for any injury, damage, or other loss caused to any traveler in connection with terrorist activity, social or labor unrest, mechanical or construction failures, or difficulties, disease, local laws, weather conditions, abnormal conditions or developments, or any other acts, omission, or other event beyond the control of Travelex International. (For information concerning possible danger at international destinations, contact the travel advisory section of the U.S. State Department. For medical information, call the U.S. Public Health Service.) By embarking upon travel, the traveler voluntarily and personally assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or booking after issuance shall constitute irrevocable consent to the above terms and an agreement to convey the contents hereof to travel companions or other group members and to hold Travelex International harmless from failure to do so. The terms above may only be waived in a writing signed by an authorized officer of Travelex International, and no other employee is authorized to modify the above terms in any way. Any actions taken by an employee of Travelex International that may be inconsistent herewith shall be deemed done only as an accommodation to the traveler and not as a waiver of any term of the agreement. TRAVELEX INTERNATIONAL SPECIFICALLY DISCLAIMS ANY WARRANTY, EXPRESS OR IMPLIED, IN PROVIDING SERVICES TO YOU AND ANY SUCH WARRANTIES ARE EXCLUDED TO THE FULL EXTENT PERMITTED BY LAW.



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